



Assisted Living Registry Confirmed Unregistered Residence Web Posting

The [*Community Care and Assisted Living Act*](#) section 26(1) states that a person must not operate an assisted living residence that is not registered.

Business Name: Bill's Place Support Services

Site Address: 1440 Wingrove Street

City: Nanaimo, BC

Operator Name: Bill Hicks

Action(s) Required by Operator to come into compliance:

☒ Immediately reduce the number of persons receiving hospitality and assisted living services to no more than two.

OR

☒ Immediately cease providing hospitality and assisted living services.

AND

☒ Immediately apply to the Assisted Living Registry to become registered.

☒ Submit written confirmation to the Assisted Living Registry of the actions you have taken to come into compliance.

Action(s) Required by Assisted Living Registry:

☒ Provide information about how to register with the Assisted Living Registry.

☐ Send inspection findings follow-up letter to the Operator.

☐ Conduct follow-up site inspection.

☒ Post information on the Registry website within 30 days of inspection findings.

☐ Additional/Other.

Date of site inspection: 2021-02-17

Confirmed to be operating an unregistered assisted living residence. ☒ Yes 2021-05-07

Observations: Registry investigators visited Bill's Place Support Services and learned that 10 residents live in the building and receive some hospitality services and the following Assisted Living Services – Managing Medication and Psychosocial Supports.

Date of follow-up site inspection: 2021-07-15

Compliance Achieved: ☒ Yes 2021-11-18

Observations on compliance achieved: The operator provided evidence that Bill's Place Support Services has ceased operations.