

[Assisted Living Registry](#)

Complaint #: C2022-S34

Substantiated Complaint Information**Name of Residence:** Amica Somerset House**Address:** 540 Dallas Road, Victoria**Legal Name of Registrant (Operator):** Amica Somerset House Inc.

The complaint investigation was concluded on January 13, 2023. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions:

- **In compliance:** meets the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.
- **Not in compliance:** no evidence of meeting the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.

FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Registration	May 13, 2022	January 13, 2023	In compliance
Requirement: Section 9 (4): notice to registrar of changes. A registrant must not make any change to the structure of the premises of the assisted living residence (a) unless, at least 4 months before the change, the registrant gives to the registrar written notice of the change, and (b) unless the registrar first approves the change in writing.			Compliance Action: Registrant has submitted a plan detailing renovation schedule and plans.	
Observation: Registrant made changes to the structure of the assisted living residence without notifying and receiving approval from the registrar				
Actions taken or to be taken by Registrant (Operator): No further action required.				
Actions taken or to be taken by Registry: No further action required.				



FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Standards for operation	May 13, 2022	January 13, 2023	In compliance
Requirement: Section 15 (2) (a): If more than one class or non-residents A registrant who operates an assisted living residence to which this section applies must: (a) ensure that units for each class, and for residents and non-residents, are located in separate and distinct locations on the premises.			Compliance Action: Registrant submitted updated floor plans demonstrating the assisted living units are in separate and distinct locations on the premises. A site inspection conducted on January 10, 2023 reflected the updated floor plans.	
Observation: Assisted living units were mixed with independent living units on the premises.				
Actions taken or to be taken by Registrant (Operator): Submit floor plans demonstrating that assisted living units are in separate and distinct locations. Ensure floor plans are not modified without prior consultation with the Assisted Living Registry. No further action required.				
Actions taken or to be taken by Registry: No further action required.				