

Substantiated Complaint Information

Name of Residence: Revolution Recovery – 60th Ave

Address: 14465 60th Avenue, Surrey

Legal Name of Registrant (Operator): Revolution Recovery Addiction Services LTD

The complaint investigation was concluded on May 29, 2023. A summary of the findings of non-compliance(s) with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions.

- In compliance:** meets the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.
- Not in compliance:** no evidence of meeting the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.

FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Employees	May 4, 2023	July 23, 2025	In compliance
Requirement: Section 22(1): Character and skill requirements . A registrant must not employ a person in an assisted living residence unless the registrant or manager has first obtained: - A criminal record check for the person - A record of the person’s work history - Copies of any diplomas, certificates or other evidence of the person’s training, experience, skills and other qualifications			Compliance Action: Registrant has provided documentation that criminal record checks have been applied for and resumes and training credentials for staff are on file. No further action required.	
Observation: Registrant did not complete the character and skill requirements required for staff, prior to employment.				
Actions taken or to be taken by Registrant (Operator): Registrant has provided to the Registry copies of criminal record checks, resumes, and training credentials for all staff.				
Actions taken or to be taken by Registry: No further action.				



FINDINGS				
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status
Assisted Living Regulation	Residents	May 4, 2023	July 23, 2025	In compliance
Requirement: Section 37: Medication policy . A registrant who operates an assisted living residence of the Supportive Recovery class must make a policy that describes the types of medications that are accommodated and not permitted on the premises.			Compliance Action: Registrant has provided a medication policy as requested. No further action required.	
Observation: Registrant does not have a medication policy.				
Actions taken or to be taken by Registrant (Operator): Registrant has developed a medication policy and submitted the policy to the Registry for review.				