

Assisted Living Registry

Inspection Summary

Inspection #: 00001643

Name of Residence: Riverside Manor

Address: 765 Old Hope Princeton Way, Hope BC

Legal Name of Registrant (Operator): CSH Riverside Manor Inc.

Date of Inspection: July 12, 2024

Purpose of Inspection: Compliance Monitoring Inspection

This report is a summary of issues found at the time of inspection that are not compliant with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation). This information is updated as the Registrant corrects these issues and comes into compliance.

Definitions used in this summary report:

- Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- Date of Compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- Compliance Monitoring Inspection:** A thorough on-site review of the operator’s operations and compliance with the requirements of the Act and Regulation.
- Non - compliance:** The operator does not meet the requirement of the Act and/or the Regulation.

Actions to be taken by Registry: Provide manager with staff file review checklist. Request copies of required policies and procedures. Review information once submitted and assess compliance with requirements. Provide ongoing education and support as needed.

Corrections due date: August 9, 2024

Date of non - compliance July 12, 2024, and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
Section 17 (1) (a) and (c): Physical requirements: The carpet was observed to be torn and lifting. Light fixtures were observed to be broken/missing in common area hallways.	Submit a plan indicating what will be done to address the carpeting and light fixtures.	October 1, 2024
Section 22 (1) (a) and (b) Character and skill requirements: Manager documentation was incomplete.	Submit copies of the manager’s criminal record check, work history, training and references.	

Corrections due date: August 30, 2024

Date of non - compliance July 12, 2024, and the Requirement:	Actions to be taken by the Operator:	Date of Compliance:
Section 22 (1) (a) and (b) Character and skill requirements: Staff documentation was incomplete.	Complete a file review for all staff/volunteer positions to assess missing requirements. Submit evidence of the file review, and a plan of when missing requirements will be obtained.	