



Assisted Living Registry
Confirmed Unregistered Residence Web Posting

The [Community Care and Assisted Living Act](#) section 26(1) states that a person must not operate an assisted living residence that is not registered.

Business Name: Serenity Lodge

Premise Address: 994 Hecate Street

City: Nanaimo

Operator Name: Vancouver Island Health Authority

Action(s) Required by Operator to come into compliance.

- ☒ Provide a written compliance plan to the Assisted Living Registry of the actions you have/will take to come into compliance with Sec. 26(1) of the Act.
- ☒ If you intend to operate an assisted living residence you must apply to the Assisted Living Registry.

Action(s) Required by Assisted Living Registry:

- ☒ Send inspection findings and required actions in a follow-up letter to the Operator.
- ☒ Post information on the Registry website within 30 days of inspection findings.
- ☒ Provide information about how to register with the Assisted Living Registry.
- ☒ Conduct follow-up site inspection to determine compliance.
- ☒ Additional/Other. Conduct compliance follow-up inspection.

Date of site inspection: 2025-09-05

Inspection number: 00002667

Confirmed to be operating an unregistered assisted living residence: ☒ Yes

Observations: Residence was observed to be providing hospitality and three assisted living services – assistance with managing medication, assistance with activities of daily living, and behaviour management to thirty-five residents.

Follow Up Inspection Date of site inspection:	Confirmed to be operating an unregistered assisted living residence: ☐ Yes OR ☐ No
Observations:	