



**Assisted Living Registry**  
**Confirmed Unregistered Residence Web Posting**

The [Community Care and Assisted Living Act](#) section 26(1) states that a person must not operate an assisted living residence that is not registered.

**Business Name:** Serenity Lodge

**Premise Address:** 994 Hecate Street

**City:** Nanaimo

**Operator Name:** Vancouver Island Health Authority

**Action(s) Required by Operator to come into compliance.**

- Provide a written compliance plan to the Assisted Living Registry of the actions you have/will take to come into compliance with Sec. 26(1) of the Act.
- If you intend to operate an assisted living residence you must apply to the Assisted Living Registry.

**Action(s) Required by Assisted Living Registry:**

- Send inspection findings and required actions in a follow-up letter to the Operator.
- Post information on the Registry website within 30 days of inspection findings.
- Provide information about how to register with the Assisted Living Registry.
- Conduct follow-up site inspection to determine compliance.
- Additional/Other. Conduct compliance follow-up inspection.

**Date of site inspection:** 2025-09-05

**Inspection number:** 00002667

**Confirmed to be operating an unregistered assisted living residence:**  Yes

**Observations:** Residence was observed to be providing hospitality and three assisted living services – assistance with managing medication, assistance with activities of daily living, and behaviour management to thirty-five residents.

|  |  |
|--|--|
| <b>Follow Up Inspection</b><br><b>Date of site inspection:</b> | <b>Confirmed to be operating an unregistered assisted living residence:</b> <input type="checkbox"/> Yes OR<br><input type="checkbox"/> No |
| <b>Observations:</b>   |  |