

Name of Residence: Christenson Village

Address: 585 Shaw Rd, Gibsons BC

Legal Name of Registrant (Operator): Good Samaritan Canada

This report is a summary of issues found to be non-complaint with the [Community Care and Assisted Living Act](#) (Act) and/or the [Assisted Living Regulation](#) (Regulation) as a result of a complaint investigation. The complaint investigation was concluded on January 30, 2025. This information is updated as the operator comes into compliance.

Definitions used in this summary report:

- Actions to be taken by the Assisted Living Registry (Registry):** The follow up that the Registry will do to assess if corrections have been completed.
- Actions to be taken by Registrant (Operator):** The issues identified that the operator must correct, and the date on which the correction is due.
- Date of compliance:** The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
- Compliance Status**
 - Non-compliance:** The operator does not meet the requirement of the Act and/or the Regulation.
 - In compliance:** The operator has met the requirement of the Act and/or the Regulation.

FINDINGS				
Act or Regulation	Category	Date non-compliance identified	Date of compliance	Compliance Status
Assisted Living Regulation	Administrative Matters	January 30, 2025	October 30, 2025	In compliance
Requirement: Section 73 (1) (b): General duties . A Registrant must ensure that all plans and policies that must be made under this regulation are implemented.			Compliance Action by Registrant (Operator): The Registrant reviewed and updated the Disposal of Property policy and provided implementation and orienting of staff plan. Required actions were completed by the Registrant.	
Observation: The Registrant did not follow their Disposal of Property policy when relocating a resident’s belongings from their unit.				
Actions taken by Registrant (Operator): The Registrant must review the Disposal of Property policy and submit a plan that demonstrates how the policy will be implemented. The plan must include orienting staff about the policy. Additionally, the Registrant must update the policy to ensure its terminology aligns with the <i>Community Care and Assisted Living Act</i> and the Assisted Living Regulation.				
Actions taken or to be taken by Registry: N/A				